



**Challenges Overcome –
Opportunities Anticipated!**



LifeLong Learning at PebbleCreek

**Annual Membership Meeting
May 9, 2022**



Agenda

(page 1 of 3)

- 1. Welcome & Introductions Paul Polk, President
- 2. Attendance & Quorum Determination Cathy Lindstrom
- 3. Approval of Minutes of 2021 Fall Volunteers Meeting Cathy Lindstrom
- 4. COVID Mitigation Actions Paul Polk
- 5. Recognitions Paul Polk
 - a. New Volunteers
 - b. Acknowledgements
 - c. Spotlight Program



Agenda

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6. Treasurer's Report

Jeff Edwards

- a. Income & Expenses
- b. Bank Balance and Reserve Fund

c

7. Director Reports

- a. Lectures
- b. Classes
- c. Trips
- f. Marketing & Communications
- g. IT Team
- h. Volunteers

Jill Burnham

Carole Korzilius

Sue Roth

Ruth Shaffer and
Barb Younker

Barb Younker

Pam O'Shea



Agenda

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- 7. Director Reports (continued)
 - i. Community Outreach and Lobby Jeff Young
- 8. Bylaws Amendments Summary Paul Polk
- 9. Board of Directors Election Wendy Frumkin
 - a. Nominations
 - b. Vote
- 10. Adjournment



Approval of Minutes of Fall 2021 LLL Volunteers Meeting

- Minutes are posted on the LLL website:
<https://lifelonglearningatpc.org/aboutus/documents/538-bylaws.html>
Under “Annual Reports and Minutes”, select “November 2021 Minutes”
- Vote



COVID Mitigation Actions Implemented for 2021-2022 Season

- We returned to in-person lectures in the Tuscany Falls Theater
 - In compliance with HOA and CDC guidelines
 - Masks and physically distanced seating were generally observed
 - A box of disposable masks was positioned on the lobby credenza
- We returned to in-person classes in the LLL Center
 - In compliance with HOA and CDC guidelines
 - Masks were encouraged; seating was at tables with maximum spacing
 - A box of disposable masks was positioned on the reception desk
- Trips Team conducted seven 2022 trips as desired venues opened
 - Masks and vaccination documentation were required on the bus
 - Very few objections were raised



Recognitions

- New Volunteers (since 2021)
 - Thank you and welcome to the LLL Team ! !
 - Please stand and be recognized.
 - Please see Phil Korzilius after the meeting to get your photo taken for the LLL website if you haven't already done so.



Recognitions

- Acknowledgements
 - New Program Area Directors: Cathy Lindstrom & Tim Pisarski (Co-Directors of Marketing & Communications), Barb Younker (Director of IT), Dawn Spiak (Co-Director of Lectures), Marianne Boechler (Co-Director of Classes), and Jill Burnham (Co-Director of Volunteers)
 - Outgoing Board Member: Ruth Shaffer
 - IT and Reports: Jim Plasker, Neal Wring, and Barbara Younker
 - Audio Visual contributors: Bob Oswald, Bruce White, and Steve Smith



Recognitions

- Spotlight Program
 - Caela Casarino and Ronnie Levine



Treasurer's Report

- Summary of Operations for the ten months ended April 30, 2022
- Bank Balance and Reserve Fund as of April 30, 2022



Operating Results YTD April 30

	Revenue	Expense	Net
Classes	\$ 10,820	\$ 3,590	\$ 7,230
MM Lectures	6,532	4,391	2,141
Premier Lectures	16,420	12,657	3,763
Trips	15,175	12,023	3,152
Admin	<u>4,415</u>	<u>9,473</u>	<u>(5,058)</u>
	\$ 53,362	\$ 42,134	\$ 11,228



Bank Balance and Reserve Fund

- Bank Balance : \$ 48,751
- Operating Expense Reserve Fund: \$ 20,005
- PayPal Funds: \$ 55
- **Total Financial Assets: \$ 68,811**



Director Reports

- Lectures
- Classes
- Trips
- Marketing & Communications
- IT Team
- Volunteer Team
- Community Outreach/Lobby



2021-22 Lecture Season Results

- The 2021-22 lecture season in the TF theater is completed.
- Our Lectures Team presented 15 MMLs and 5 Premier Lectures, all of which were conducted in the theater. (The 16th scheduled lecture was canceled by the presenter due to COVID-related concerns.)
- After initial success, the method we devised to provide closed captioning capability in the theater via Zoom encountered a technical glitch (unstable WiFi connectivity) which forced us to abandon it for the last four lectures. We're working with the service provider to resolve the problem before the 2022-23 lecture season.
- The Lectures Team is currently finalizing the 2022-23 schedule of exciting Monday Morning and Premier Programs.



PREMIER LECTURES 2021-22 SEASON

<u>LECTURE TOPIC</u>	<u>Attendance</u>
The Legacy of 9/11	134
Japanese Mass Imprisonment in WWII	240
Navajo Code Talkers	329
A Visit with Marie Curie	189
Artificial intelligence Update	193

5 Premier Lectures

Total: 1,085



MONDAY MORNING LECTURES 2021-22 SEASON

(page 1)

<u>LECTURE TOPIC</u>	<u>Attendance</u>
▪ Inventors and Innovators (via Zoom)	53
▪ Electric Cars – Exploring Your Options	116
▪ Grand Canyon – Its Geologic History	109
▪ The Constitution – Does it Need fixing?	89
▪ Capturing the Magic Of Africa	67
▪ The Beatles Next – The Solo Years	71
▪ Police Culture and Accountability	78



MONDAY MORNING LECTURES 2020-21 SEASON

(page 2)

<u>LECTURE TOPIC</u>	<u>Attendance</u>
Adventures of a Travel Writer	86
Understanding and Maintaining Memory	190
New Methods of Cancer Diagnosis and Treatment	70
US Border Patrol – An Inside View	184
Growing Goodyear – Our Future is Bright	328
Female Boots on the Moon – The Artemis Program	38
The Remarkable Story of Arizona Highways Magazine	82
This Can't Be Real, Can It? Identifying On-Line Scams	107

15 Monday Morning Lectures

Total: 1,668



Premiers: 2014 – 2022 Summary

Year	# Premiers	Total Attendance	Average Attendance
2021-22	5	1,085	217
2020-21	Premier Lectures were postponed until the 2021-22 Season		
2019-20	5	1,440	288
2018-19	6	1,569	261
2017-18	6	1,572	262
2016-17	6	1,688	281
2015-16	6	1,517	253
2014-15	7	2,027	290



MMLs: 2014 – 2022 Summary

Years	# MMLs	Total Attendees	Average Attendance
2021-22	15	1,668	111
2020-21	14	974	70
2019-20	13	2,199	169
2018-19	16	3,117	195
2017-18	16	2,907	182
2016-17	15	2,870	191
2015-16	15	2,413	161
2014-15	16	3,288	206

LLL Lecture Service to PebbleCreek

Wow, Lectures have been busy since 2004!

Total number of *Lectures*
since inception

355

Total number of
Attendees since inception

54,782

THANK YOU to the many volunteers over the years who have made the Lecture Series so successful and to our Community for their support!



CLASSES 2021 - 2022

(Some via Zoom)

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<u>Class</u>	<u>Classes</u>	<u>Sessions</u>	<u>Total Attendance</u>
• Introduction to Genealogy	2	3	43
• Eastern European Genealogy	1	1	24
• Beer Brewing at Home	1	1	15
• Gluten Free Lifestyle	1	1	15
• Cell Phone Photography	1	1	24
• Artisan Bread Making *	1	1	8
• Genealogy Database Research	1	2	21
• Baguettes *	1	1	19
• Beginning Photography	1	3	24
• Pasta From Scratch *	1	1	10
• Electric Cars are the Future	1	1	24
• Homemade Neapolitan Pizza *	1	1	16
• Reconstruction's Lingerin Impact	1	1	48

* Presented via webcam and Zoom from presenter's kitchen.



CLASSES 2021 - 2022

(Some via Zoom)

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<u>Class</u>	<u>Classes</u>	<u>Sessions</u>	<u>Total Attendance</u>
• Mutts on a Mission	1	1	14
• Arizona Railroad History	1	1	22
• Social Security Planning (via Zoom)	1	1	36
• Genealogy: Census Records Research	1	1	18
• PC Reads	1	9	79
• Great Decisions **	4	32**	71 (8)
• TOTALS:	20	63	531

** Four groups studying the same foreign policy topics, conducted over 8 weekly sessions

The Classes Team is currently developing the 2022-23 slate of informative classes, appealing to the wide variety of interests of PebbleCreek residents.



Classes: 2014 – 2022 Summary

Years	# Classes	Total Attendees	Average Attendance
2020-21	20	531	26.6
2020-21	16	675	42.2
2019-20	33	708	21.5
2018-19	22	430	19.5
2017-18	19	380	20.0
2016-17	24	593	24.7
2015-16	24	484	20.2
2014-15	18	391	21.7



PC Reads

Program

Meetings

Participants

PC Reads

First Thursday of Month

Averaging 10 Participants

- PC Reads Meetings resumed in August 2021 via Zoom only, and returned to the LLL Center in February 2022
- The PC Reads booklist is posted on the LLL website



2021-22 Trips

- Due to COVID-19 restrictions, no LifeLong Learning trips were conducted in calendar 2021.
- Trips resumed beginning in January 2022, with the following seven popular trips completed:
 - February 2: Los Cedros USA (horse training facility)
 - February 8: Dwarf Car Museum and Shamrock Farms Dairy (*two-part trip*)
 - February 23: Arizona Culinary Institute (Lunch)
 - March 8: Arizona Culinary Institute (Dinner)
 - March 31: Liberty Wildlife Center
 - April 7: Organ Stop Pizza and Mormon Temple Easter Pageant (*two-part trip*)
 - April 21: Arizona Culinary Institute (Lunch)
- The Trips Team is currently working on the 2022-23 season.

2021-22 Trips





TRIPS 2022

<u>TRIP DESTINATION</u>	<u>Participants</u>
Los Cedros USA (horse training facility)	53
Dwarf Car Museum and Shamrock Farms Dairy	22
Arizona Culinary Institute (Lunch)	40
Arizona Culinary Institute (Dinner)	40
Liberty Wildlife Center	37
Organ Stop Pizza and Mormon Temple Easter Pageant	50
Arizona Culinary Institute (Lunch)	78
7 Trips	Total: 265



Trips: 2014 – 2022 Summary

Years	# Trips	Total Participants	Average Participants
2021-22	7	265	37.9
2020-21	Trips were postponed until the 2021-22 Season		
2019-20	8	356	44.5
2018-19	14	490	35.0
2017-18	15	540	36.0
2016-17	15	563	37.5
2015-16	13	490	37.7
2014-15	10	375	37.5



Marketing & Communications

- A smaller SCHEDULE was created for this season and was available in the clubhouse carousels, the Creative Arts Center, the Activities Office, and the Sales Center. Over 1300 were distributed.
- The SCHEDULE is on the LLL website and was 'hit' over 1100 times.
- The LifeLine is emailed weekly during the season to the Community list, monthly to the PC Reads list, and as needed to the Volunteers list.
- Marketing articles are in PebbleNews, PC eGroup, and PC Residents Facebook page.
- Premier Lecture titles and dates are included on the Robson TV screens throughout PebbleCreek.
- LifeLine emails to Volunteers are the link from the Board to YOU.



Information Technology Team

(page 1)

- **Website creation:** Transition from the 2020/2021 website to the new season website went smoothly under the direction of Jim Plasker. Work is beginning for the 2022-23 season.
- **Event registration:** All online paid LLL events operated smoothly with no issues.
- **Electronic tickets with QR codes** (created by Jim Plasker) were a super success at all Premier Lectures. Scanning is from the scanner's i-Phone. A special QR scan code team is in place for Premier Lectures. The scan teams did a terrific job at each Premier Lecture.



Information Technology Team

(page 2)

- **Uploading documents for Trip registrations** requiring copies of proof of vaccination and photo IDs: Jim Plasker added links to the registration forms allowing registrants to upload the documents. (The byproduct was a learning opportunity for the registrants!)
- **Electronic forms with links on the LLL website** created by Neal Wring: Each short form is easy to complete and submit within a couple of minutes:
 - 1) Feedback forms were used successfully for Premier Lectures and will be extended to Classes and Trips for next season.
 - 2) Suggestion forms for user to submit recommendations for future LLL events are now featured.
 - 3) The data from the forms is compiled in an Excel worksheet format for review by the Events teams.



LifeLong Learning Volunteers

- In the past several months, we have had increased interest in volunteering for LifeLong Learning and have added new volunteers to our program.
- We appreciate all that our volunteers do – through your help with lectures, classes, trips, and special programs, you support the quality programs we provide to PebbleCreek.
- Volunteering is a great way to contribute to PebbleCreek and to meet new people.
- Through our Volunteer Spotlight Program, we highlight those volunteers who have contributed extraordinarily to our success.



Volunteer Teams

- Audiovisual/Sound/Technical Support
- Classes
- Communications and Marketing
- Community Outreach
- Information Technology
- Lectures
- Lobby
- Trips
- Volunteer Coordination



Volunteer Opportunities

We are looking for volunteers with the following skills:

- Marketing and Communications – writing and proofreading.
- Lectures – recommending speakers, vetting speakers, compiling speaker feedback, and introducing speakers. *(Currently seeking Co-Director)*
- Computer/IT – skills needed for help with website include: proficiency with computer software applications (word processing, spreadsheet, database), ability to easily learn new software programs, and attention to detail. *(Currently seeking Co-Director)*
- Lobby – staffing the lobby during lectures, selling and collecting tickets, and serving as ushers.

To volunteer or for more information, please contact:

Pam O'Shea – pam.a.oshea@gmail.com

Jill Burnham – jjteach2@bellsouth.net

Recent Volunteers



Sheryl Archer	Classes
Bonnie Brown	Classes
Ruthette Kennedy	Trips
CJ Neumann	Lobby and Trips
Tim Pisarski	Marketing & Communications
Carl Rostad	Marketing & Communications
Mary Wiese	Marketing & Communications



Community Outreach

Community Outreach Mission:

- To promote LifeLong Learning within PebbleCreek
- To increase the number of LLL LifeLine email recipients by 200-300 per year
- To attract new LLL volunteers

Community Outreach Events / Actions:

- New Homeowner Orientations – Quarterly
- Kare Bears Health Fair – Annually in February
- Robson Sales – LLL updates several times per year
- Misc. PebbleCreek community events



Lobby Team

Lobby Team:

- **Thankful to have so many new & returning volunteers that served during the 2021-22 lecture season**
- Compliments to team for availability and excellent service
- Great place to start an “LLL career,” meet new people, explore LLL options
- QR code scanning for Premier Lecture tickets
- **Lobby volunteers please watch for Jeff Young’s September email requesting signups for 2022-23 Monday Morning and Premier Presentations**



Summary of Changes – LLL Bylaws Amendment Three

The LLL Board of Directors approved the following amendments on April 19, 2022:

- Article II, Members, Section 2.3, Annual Meeting of Members:
 - Specifies that the Annual Meeting of members shall be held in either April or May of each year.
- Article III, Board of Directors, Section 3.1 General Powers:
 - Specifies that the Board will recognize the elected President as the “Chair” person.
- Article VII, Whistle Blower Protection (Added):
 - Formally establishes the policy that directors or members who raise good-faith concerns of impropriety by LifeLong Learning officers or members will not be subject to retaliation. (This article is incorporated to comply with IRS requirements.)

The full text of the amended Bylaws can be found on the LLL website at:

<https://lifelonglearningatpc.org/aboutus/documents/538-bylaws.html>

Under “Lifelong Learning Bylaws”, select “Bylaws amended April 2022”



Slate of Nominated Directors

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Nominees:

Jill Burnham

Pam O'Shea

Jeff Edwards

Tim Pisarski *

Wendy Frumkin

Paul Polk

Doug Jameson

Susan Roth

Carole Korzilius

Dawn Spiak

Phil Korzilius

Jeff Young

Cathy Lindstrom

Barb Younker

** Asterisk indicates nominee is new; others are incumbent directors*

Retiring Director: Ruth Shaffer

Vote



Slate of Nominated Directors

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Recommendations to the Board for Officer Positions, 2022-23 Year:

Paul Polk, President

Doug Jameson, Vice President

Wendy Frumkin, Secretary

Jeff Edwards, Treasurer

Appointed Officers:

Co-Directors of Lectures – Dawn Spiak and (*currently seeking Co-Director*)

Director of Trips – Susan Roth

Co-Directors of Classes – Carole Korzilius and Marianne Boechler

Co-Directors of Marketing & Communications – Cathy Lindstrom & Tim Pisarski

Director of IT – Barb Younker

Co-Directors of Volunteers – Pam O'Shea and Jill Burnham

Director of Community Outreach – Jeff Young

Board Member at Large – Phil Korzilius

Questions ? ?



**Email your questions to LLL President
Paul Polk at paulpolk@gmail.com**

Adjournment



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*Thank you,
LifeLong
Learning
Volunteers!*