



Another Great Season!



LifeLong Learning at PebbleCreek

2019 Annual Meeting April 1, 2019



Agenda

(page 1 of 3)

-
- | | |
|--|----------------------------|
| 1. Welcome and Introductions | Cathy Lindstrom, President |
| 2. Attendance & Quorum Determination | Nancy Wilson-Smith |
| 3. Approval of April 16, 2018 Annual Meeting Minutes | Nancy Wilson-Smith |
| 4. Recognitions | Cathy Lindstrom |
| a. New positions | |
| b. New volunteers since 2018 | |
| c. Acknowledgements | |

5. Annual Summary of Programming

- a. Lectures
- b. Trips
- c. Classes
- d. Special Programs
- e. Evaluations Summary

Lorna Bray
Lisa Greenhoot
Carole Korzilius
Phyllis Minsuk
Cathy Lindstrom

6. Treasurer's Report

- a. Income & Expenses
- b. Operating Expense Reserve Fund

Wendy Frumkin

7. Vote on Slate of Directors

- a. Amendment to Operating Policy

Emily Grotta

Agenda

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8. Review of New Policies

Cathy Lindstrom

- a. Bylaws Revisions to Become an AZ Corporation
- b. Non-Partisan Education Policy
- c. Website Policy (privacy issues)
- d. No-Refund Policy
- e. Financial Review Policy
- f. Policy for Reimbursing Volunteers for Expenses

9. Director Reports:

- a. Volunteers
- b. Community Outreach
- c. Marketing / Communications

Jeanne Chasko

Jeff Young

Emily Grotta

10. Other – Full Team Photo

Bill Fenster

11. Adjournment



Approval of April 16, 2018 Annual Meeting Minutes

- Minutes are posted on the LLL website
- Two printed copies are on each table

Recognitions

- New positions
- New volunteers since 2018
- Acknowledgements



Annual Summary of Programs

- Lectures
- Trips
- Classes
- Special Programs
- Evaluations Summary

PREMIER LECTURES – 2018/19 SEASON



Collecting American War Letters

Andrew Carroll

Attendance

101



Flying the Fastest Spy Jet Ever Built

Brian Shul

320



Inside Stories of “LIFE” and “People”

Hal Wingo

252



Mark Twain, Live and in Person

George Frein, PH.D.

319



The Wall: A Pulitzer Prize Winner

Dennis Wagner

321



Shedding New Light on Alzheimer’s

Steven Sabat Ph.D.

256

Total: 1,569



Premiers: 2013 – 2019 Summary

| Year | # Premiers | Total Attendance | Average Attendance |
|----------------|------------|------------------|--------------------|
| 2018-19 | 6 | 1,569 | 261 |
| 2017-18 | 6 | 1,572 | 262 |
| 2016-17 | 6 | 1,688 | 281 |
| 2015-16 | 6 | 1,517 | 253 |
| 2014-15 | 7 | 2,027 | 290 |
| 2013-14 | 5 | 884 | 177 |
| 2012-13 | 6 | 1,222 | 204 |



MONDAY MORNING LECTURES – 2018/19 SEASON *(page 1)*

| | <u>Attendance</u> |
|---|--------------------------|
| The Energy Revolution – Dru Bacon | 115 |
| The US Border Patrol – Casa Grande Border Agents | 243 |
| A Supreme Court Update – Paul Bender | 186 |
| West Valley's Future – WESTMARC, Sintra Hoffman | 183 |
| "Get Your Kicks on Route 66" – Marshall Shore | 250 |
| What's New at Luke? | 260 |
| The Beatles: Liverpool to Abbey Road – Vincent Bruno | 252 |
| Medical Marijuana and You – Mark Steinmetz | 267 |



MONDAY MORNING LECTURES – 2018/19 SEASON (page 2)

| | <u>Attendance</u> |
|---|-------------------|
| Personalized Cancer Treatment – Michael Berens, Ph.D. | 167 |
| Sexual Abuse in College Sports – Mary Lacy | 143 |
| Finding Wildlife Off I-10 – Kurt Leuschner | 106 |
| Protect Yourself from Senior Fraud – Paul Kitchen | 138 |
| Putin: Why Russians Support Him – Laurie Manchester, Ph.D. | 231 |
| The FBI & Terrorism – Special Agent of the Terrorism Task Force | 294 |
| “One Giant Leap for Mankind” – Ted Blank | 155 |
| Donating Your Body for Science – Science Care | 127 |

16 Monday Morning Lectures

Total: 3,117



MMLs: 2013 – 2019 Summary

| Years | # MMLs | Total Attendees | Average Attendance |
|----------------|-----------|-----------------|--------------------|
| 2018-19 | 16 | 3,117 | 195 |
| 2017-18 | 16 | 2,907 | 182 |
| 2016-17 | 15 | 2,870 | 191 |
| 2015-16 | 15 | 2,413 | 161 |
| 2014-15 | 16 | 3,288 | 206 |
| 2013-14 | 16 | 2,473 | 155 |
| 2012-13 | 15 | 2,101 | 140 |

Boy, has Lectures been busy since 2005!

Total number of *Lectures*
since inception

303

Total number of
Attendees since inception

47,416

THANK YOU to the many volunteers over the years who have made the Lecture Series so successful and to our Community for their support!



2019 Trips

| <u>Destinations</u> | <u>Participants</u> |
|---|---------------------|
| • Luke Air Force Base (total, 2 trips) | 59 |
| • Holiday at the Mansions | 24 |
| • Arizona Culinary Institute (total, 2 trips) | 60 |
| • Arizona National Livestock Show | 27 |
| • ASU: Exploring the Boundaries of Science | 52 |
| • Commemorative Air Force Museum and Falcon Field | 31 |
| • Matinee at Barleen's Dinner Show | 56 |
| • Behind the Scenes at Sky Harbor Airport | 40 |
| • Scottsdale Museum of the West and Taliesin West | 44 |
| • Arcosanti | 32 |
| • Liberty Wildlife Center | 36 |
| • <u>LLL Gives Back / St. Vincent DePaul</u> | <u>29</u> |
| • TOTAL: | 490 |
| 14 Trips | |



Trips: 2013 – 2019 Summary

| Year | # Trips | Total Participants | Average Participants |
|------|---------|--------------------|----------------------|
| 2019 | 14 | 490 | 35.0 |
| 2018 | 15 | 540 | 36.0 |
| 2017 | 15 | 563 | 37.5 |
| 2016 | 13 | 490 | 37.7 |
| 2015 | 10 | 375 | 37.5 |
| 2014 | 5 | 151 | 30.2 |
| 2013 | 6 | 232 | 38.7 |



2019 CLASSES

(page 1)

| <u>Class</u> | <u>Classes</u> | <u>Sessions</u> | <u>Total Attendance</u> |
|-------------------------------------|----------------|-----------------|-------------------------|
| • Baguettes | 1 | 1 | 8 |
| • Artisan Bread | 2 | 2 | 32 |
| • Your Social Security Benefits | 1 | 1 | 24 |
| • Drumming & Meditation | 1 | 1 | 17 |
| • Colorado River Delta | 1 | 1 | 24 |
| • Instant-Pot Cooking | 2 | 2 | 24 |
| • Flower Arranging | 1 | 1 | 16 |
| • Native American - White Conflicts | 1 | 4 | 26 |
| • Critters in Our Desert | 1 | 2 | 24 |
| • Enneagram Introduction | 1 | 2 | 24 |

(continued on next slide)

2019 CLASSES

(page 2)

| <u>Class</u> | <u>Number</u> | <u>Sessions</u> | <u>Total Attendance</u> |
|----------------------------------|---------------|-----------------|-------------------------|
| • Car Buying 101 | 1 | 1 | 21 |
| • Pasta from Scratch | 2 | 2 | 28 |
| • Saving the Monarch Butterflies | 1 | 1 | 24 |
| • History of American Quilting | 1 | 1 | 15 |
| • Petroglyphs & Hohokam Culture | 1 | 1 | 24 |
| • <u>Great Decisions *</u> | 4 | 32 | 99 |
| • TOTALS: | 22 | 50 | 430 |

* Four groups each studying the same foreign policy topics, spread over 8 weekly sessions



Classes: 2013 – 2019 Summary

| Year | # Classes | Total Attendees | Average Attendance |
|------|-----------|-----------------|--------------------|
| 2019 | 22 | 430 | 19.5 |
| 2018 | 19 | 380 | 20.0 |
| 2017 | 24 | 593 | 24.7 |
| 2016 | 24 | 484 | 20.2 |
| 2015 | 18 | 391 | 21.7 |
| 2014 | 18 | 331 | 18.4 |
| 2013 | 19 | 484 | 25.5 |

Special Programs

| <u>Program</u> | <u>Sessions</u> | <u>Registrants</u> |
|-----------------|-----------------|--------------------|
| • TED Talks | 4 | 120 |
| • PC Reads | 12 | 288 |
| • Sunday Series | 3 | 330 |

Special Programs



Sunday Series – Gospel Music
January 27, 2019



Sunday Series – Native American Dancing
March 31, 2019

Program Evaluations

Feedback Form Analysis

Attendee responses to following questions:

- How Interesting was the event ?
- How well organized was the event ?
- Did the event meet your expectations ?
- Your interest in future events of this nature ?



Level of Interest?

| Interest Level | Premier Lectures | MM Lectures | Classes | Trips | Average Rating |
|-----------------------|------------------|-------------|---------|-------|----------------|
| Extremely Interesting | 75% | 68% | 74% | 58% | 69% |
| Very Interesting | 22% | 26% | 22% | 33% | 26% |
| Somewhat Interesting | 3% | 6% | 4% | 9% | 5% |
| Not Interesting | 0% | 0% | 0% | 0% | 0% |



How Well Organized?

| Organization | Premier Lectures | MM Lectures | Classes | Trips | Average Rating |
|---------------------|------------------|-------------|---------|-------|----------------|
| Extremely Organized | 97% | 68% | 69% | 81% | 79% |
| Very Organized | 3% | 28% | 29% | 17% | 19% |
| Somewhat Organized | 0% | 4% | 2% | 2% | 2% |
| Not Organized | 0% | 0% | 0% | 0% | 0% |



Did Event Meet Expectations?

| Expectations | Premier Lectures | MM Lectures | Classes | Trips | Average Rating |
|---------------------------|------------------|-------------|---------|-------|----------------|
| Exceeded Expectations | 85% | 59% | 59% | 58% | 65% |
| Met Expectations | 15% | 32% | 35% | 34% | 29% |
| Somewhat Met Expectations | 0% | 8% | 6% | 6% | 5% |
| Did Not Meet Expectations | 0% | 1% | 0% | 2% | 1% |



Like More Similar Events?

| Facilitator | Premier Lectures | MM Lectures | Classes | Trips | Average Rating |
|----------------------------|------------------|-------------|---------|-------|----------------|
| Yes, Same Facilitator | 87% | 70% | N/R * | N/R | 79% |
| Yes, Different Facilitator | 0% | 10% | N/R | N/R | 5% |
| Possibly | 13% | 17% | N/R | N/R | 15% |
| No | 0% | 3% | N/R | N/R | 1% |

*** N/R = Not Rated**



Treasurer's Report

- Income and Expenses
- Bank Balance and Operating Expense Reserve Fund



Income and Expenses: 2018-19

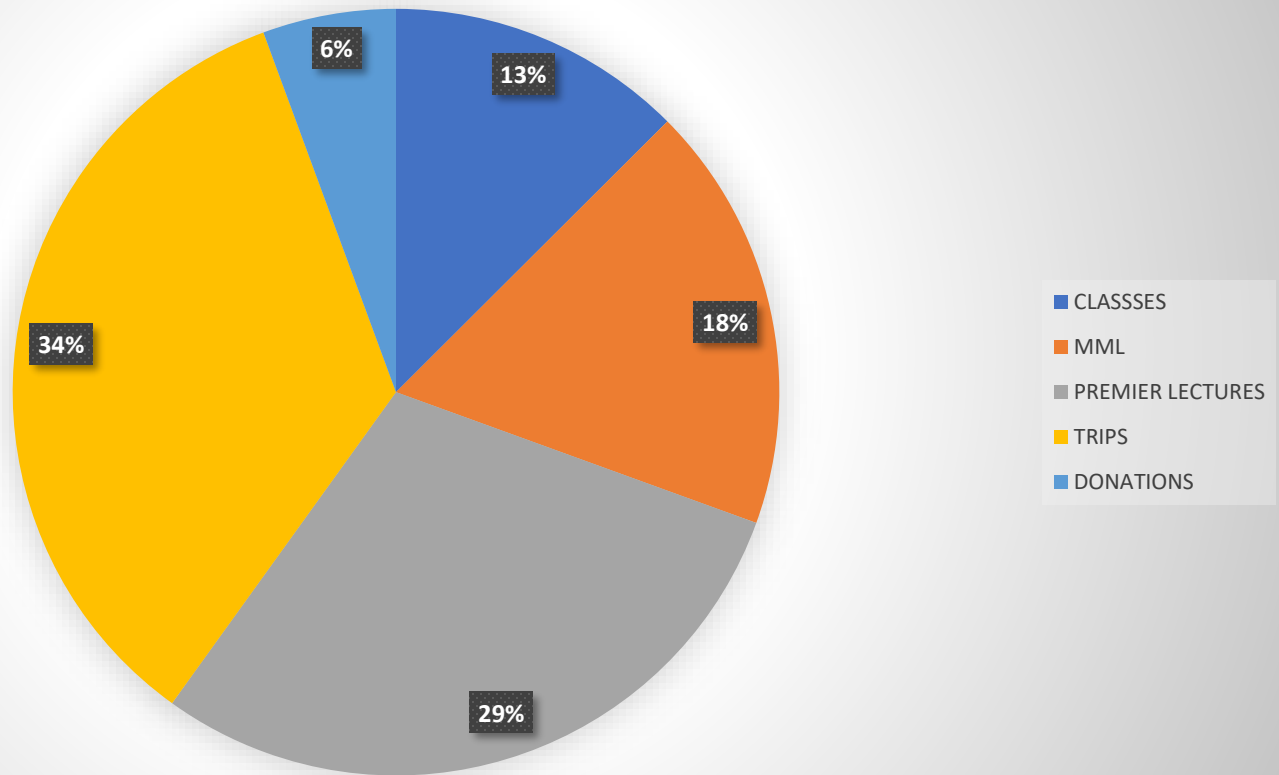
| | <u>INCOME</u> | <u>EXPENSES</u> | <u>NET</u> |
|--------------------|-----------------|-----------------|-----------------|
| • Classes | \$ 9,850 | \$ 4,046 | \$ 5,804 |
| • MMLs | \$15,587 | \$ 7,762 | \$ 7,825 |
| • Premiers | \$23,535 | \$18,512 | \$ 5,023 |
| • Trips | \$27,100 | \$24,501 | \$ 2,599 |
| • Overhead * | \$ 0 | \$19,426 | \$(19,426)* |
| • <u>Donations</u> | <u>\$ 4,422</u> | <u>\$ 0</u> | <u>\$ 4,422</u> |
| TOTALS: | \$80,494 | \$74,247 | \$ 6,247 |

* The Largest items of Overhead are:

- Printing and Design Layout \$11,893
- Volunteer Meetings \$ 2,395
- PayPal and Website Fees \$ 2,108

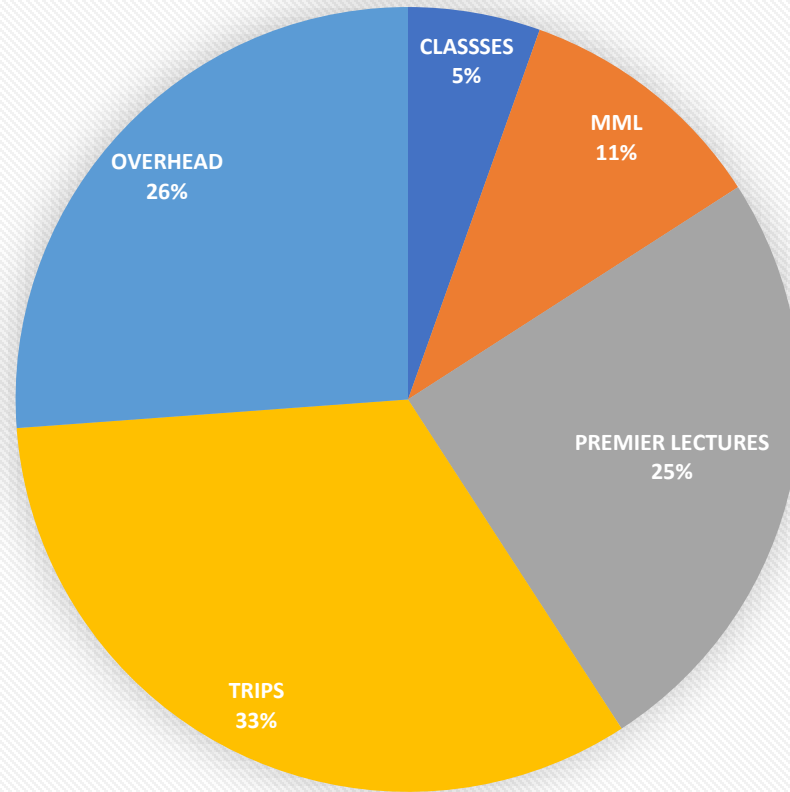
Income Percentages by Source

Where our \$ Comes From



Expense Percentages by Category

Where our \$ Goes





Bank Balance and Reserve Fund

- Bank Balance as of 03/22/2019: \$ 49,478
- Operating Expense Reserve Fund: \$ 10,002



Slate of Nominated Directors

- Nominees:

Lorna Bray

Jeanne Chasko

Wendy Frumkin

Emily Grotta

Barb Fenster *

Cathy Lindstrom

Carole Korzilius *

Susan Harris *

David Hungerford *

Nancy Wilson-Smith

Jeff Young

Susan Roth *

Phil Korzilius *

** Asterisk indicates nominee is new; others are incumbent directors*

- Don Simon, Lisa Greenhoot, Mary Gangl, Ruth Shaffer, and Mike Kramer are retiring directors
- Vote
- New Board will meet today to elect officers



Amended Board Membership Policy

- Policy re spouses revised to read:

Eligibility for membership on the Board of Directors is determined by the LLL Bylaws. In addition, in the absence of an exception approved by resolution of the Board in its discretion for good cause shown, only one spouse or 'significant other' per PebbleCreek household may serve on the LLL Board of Directors at the same time.

- Board approved motion to make an exception to the policy to allow Carole and Phil Korzilius to serve on the Board.

New / Amended Policies

- Bylaws Revisions to Become an AZ Corporation
- Non-partisan education programs
- Website (privacy issues)
- No-Refunds
- Financial Review
- Reimbursement of Volunteers for Expenses



Directors' Reports

- Volunteers
- Community Outreach
- Marketing / Communications

Volunteers



58 Enthusiastic Volunteers Attend the March 14, 2019 Volunteer Happy Hour



Volunteers Wanted !

EAGER VOLUNTEERS FOR REWARDING WORK POSITIONS AVAILABLE

VICE PRESIDENT: Assist president in overseeing all LLL teams; serve as president in president's absence. Serve on Board of Directors.

Special Programs Team Lead: Create and expand new programs for LLL and the PebbleCreek community.

CLASS MONITOR SUPERVISOR: Train & schedule LLL class monitors.

DATA ENTRY: Assist various teams with basic administrative tasks. Computer skills and thirst for learning.

Event Team Planners: Provide support to LLL by planning and facilitating events such as New Volunteer Orientation, the Spring and Fall Volunteer Meetings and the Volunteer Appreciation event.

Hearing Assist Team Lead: Train and schedule volunteers to provide hearing assist devices for all MML and Premier lectures.

WRITERS: Take the “facts” of LLL events and create copy to interest residents in the event.

TEAM MEMBERSHIP: Help plan and deliver classes, TED Talks and the Sunday Series' new International Music programs with financial support from HOA.

No Pay, Great Benefits !

April 1, 2019

Free Training !

Sign Up Today !

LifeLong Learning Annual Meeting

See Jeanne, Emily, or Cathy

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Community Outreach





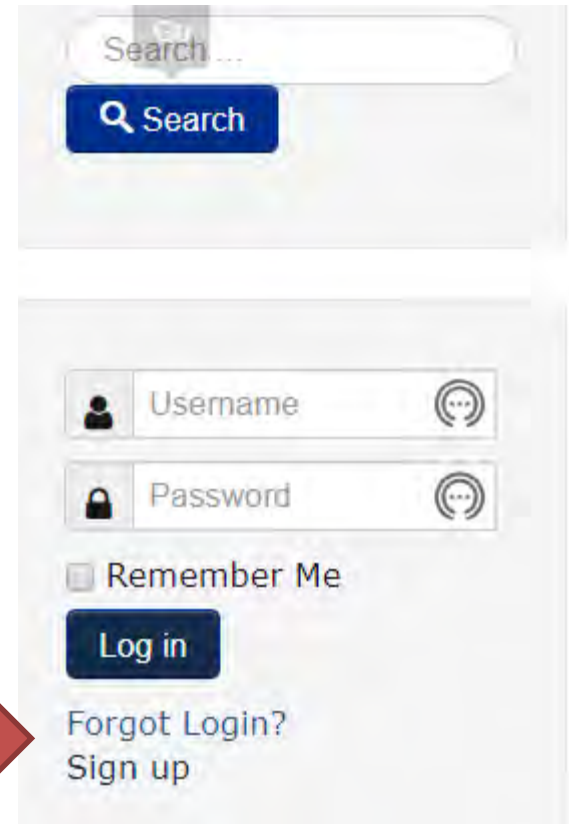
Marketing / Communications

- Another great season !
- Want to join us ?
- Planning for next season starts at 10:00am,
Wednesday, April 10.

Team Communications

Website account **REQUIRED**
to attend all LLL events
except MLL.

Sign up is **EASY**:

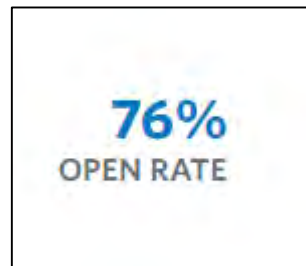
A screenshot of a website's login and sign-up interface. At the top is a search bar with the placeholder text "Search..." and a blue "Search" button. Below this are two input fields: "Username" with a person icon and "Password" with a lock icon. There is a "Remember Me" checkbox below the password field. A blue "Log in" button is positioned below the "Remember Me" checkbox. At the bottom of the form are two links: "Forgot Login?" and "Sign up".

Account is on Website

Team Communications

Emails from info@lifelonglearningatpc.org are PRIMARY means of communication with all volunteers.

OPEN emails



Sign up is EASY:



What's New?

- March 31: Native American Hoop Dancing
- April 2019 PC Reads
- March 15: Busting the Alzheimer's Myths
- March 2019 PC Reads

[Join Our Email List](#)

For Email Marketing you can trust.

QUESTIONS

? ? ? ?



LLL Team Photo

Adjournment



*Thank you,
LifeLong
Learning
Volunteers !*

